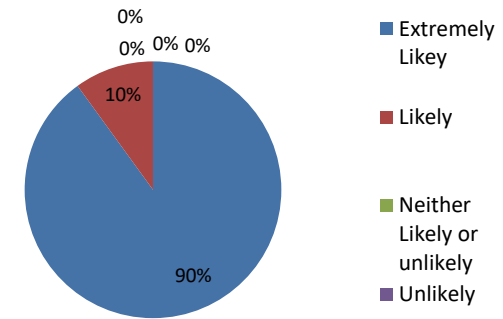


Period:February 2025
No. of Surveys: 30

Friends & Family Survey RESULTS & ACTION Dr KULSHRESTHA's Practice

	Extremely Likey	Likely	Neither Likely or unlikely	Unlikely	Extremely unlikely	Don't Know	Total
Total	27	3	0	0	0	0	30
Extremely Likey	27	0	0	0	0	0	
Likely	0	3	0	0	0	0	
Neither Likely or unlikely	0	0	0	0	0	0	
Unlikely	0	0	0	0	0	0	
Extremely unlikely	0	0	0	0	0	0	
Don't Know	0	0	0	0	0	0	



Comments, Feedback & Actions:

** Likerly**GP ok and very good and do not want to change my doctor. Get Appointment easily. GPs has good behaviour and everything is fine.**Standard of care is excellent.**Very good doctors don't have to wait long for a appointment to be seen** **The staff is veryprofessional and kind. I had very difficult pregnancy but the support of GP Dr and reception I was able to get assurance with medication. Noe being mum I feel more supporten. I would recommend anyone elder to me to the Dr KULSHRESTHA's Family Practice.**My all family have been registered with this GP since they were babies, my parents have had their children. One of the best doctor and receptionist always helpful, polite - ready to see me and my family members. Thank you to all.**Very good GP/doctors & nurse. Very friendly receptionists. Phone appointments, which are very convenient for working individuals. Very happy with the service.**Because they are very good. What treatment we need whenever we need. They do it for us. Receptionist very good. They give appointment when we need and thank you so much.**The medical staff is really accommodating and give the best care, always putting patients first.**Very good practice. Good care.**Good and excellent, satisfactory consultation.**I am happy for good treatment for ongoing condition.**Happy with treatment and surgery and my GP.**I am with this surgery for more than 24 years now. I have full confidence in my GP in relation to my health issue. I am in good hands.**I have full confidence in my doctor. He is looking after me since 1995. He is very good doctor.**Doctor is very good for my family. My all family is his patients. Very good behaviour and listen and treat.**I am happy by treatment given to me by these GPs. I am on my feet as I was on Wheel chair. GPs sent me to hospital for care. I can walk now on my feet and not using wheel chair.**Doctors has good experience and good attitude. Always listen and give medicine to make us better. I am lucky to have these GPs. Great work.**Excellent Service.**I am very happy. I have very good doctors around here. Best doctors. Staff are helpful.**I am v. happy about treatment I get. Speaking nicely. I am happy with all staff.**I have been with my GP practice for a very long time, great practice, always able to get an appointment when needed, & always provide health updates. They have great staff and doctors always listen and give quality service.**Provides high quality of service. Very kind and polite. Very caring.**Get appointment quickly and good service.**Very nice surgery and helpful service.**This GP practice really cares for their Patients.**Everyone so kind. HCA is good, doing brilliant job and Doctors are amazing. Thank you for all you do for me.**Best service they provide. Nurse GPs, Manager, Receptionist and HCA all very good and provide best care. Highly recomed this surgery to anyone.I am with this surgery since 1988, looked after very well, and full confident in my doctors. HCA I know her past few years, She is brilliant in her job. Very polite and professional attitude.**GPs good. I am happy with treatment, advice and everything

are satisfied with service & care the surgery provide. Keep it up & do everything much better all the times to deliver high quality of care for patients satisfaction. Treat patients with dignity.Please send timing leaflet to