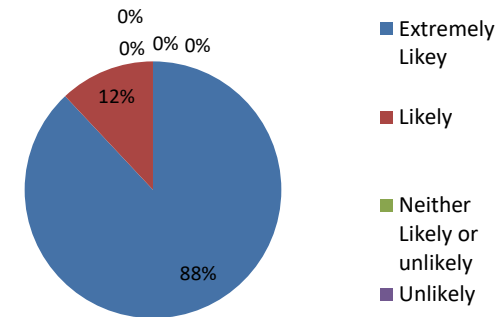


**Period:December 2024**  
**No. of Surveys: 25**

**Friends & Family Survey RESULTS & ACTION Dr KULSHRESTHA's Practice**

	Extremely Likey	Likely	Neither Likely or unlikely	Unlikely	Extremely unlikely	Don't Know	Total
<b>Total</b>	22	3	0	0	0	0	25
<b>Extremely Likey</b>	22	0	0	0	0	0	
<b>Likely</b>	0	3	0	0	0	0	
<b>Neither Likely or unlikely</b>	0	0	0	0	0	0	
<b>Unlikely</b>	0	0	0	0	0	0	
<b>Extremely unlikely</b>	0	0	0	0	0	0	
<b>Don't Know</b>	0	0	0	0	0	0	



**Comments, Feedback & Actions:**

**\*\* Likerly\*\* Great & Lovely staff. Doctors makes time to see patients.\*\* The care you get from the GP and nurse is very good. The Communication received from all including receptionist on medical issues is very well and timings is very good also.\*\*Appointment are available when needed same time, same day or during the week. Receptionists are always done when asked/needed. The ladies in reception are quite helpful.\*\* \*Because the service and care I find good at my GP Both Dr KULSHRESTHA's and staff.\*\*Appointments always available, Helpful staff, Excellent Service.\*\*Great service and Great Staff. Everyone very kind.\*\*Reception staff always help, whenever I have any emergency, they book the appointment. Really appreciate all the staff.\*\*I was seen by the doctor on the same day and the doctor was very good and receptionist was very helpful.\*\*The doctor is very helpful and cares, The receptionists are very helpful regarding appointments. It very easy to get an appointment without waiting too long. I have been coming here for years and really appreciate the staff.\*\*The doctors are really good and you don't have to wait days to see a doctor and really friendly.\*\*Because can get appointment on the same day in emergency. The doctor is very good and the nurse too and reception staff are polite and helpful.\*\*Good Practice, Good Doctors. Treat well.\*\*Because everone is so kind and always help. I am very happy here.\*\*Been here for many years and never had any com-plaint. Best surgery and Best Doctors and reception staff.\*\*Great service and excellent staff and Doctors.\*\*Happy with all the staff and service.\*\*Always get an appointment and Doctors are great.\*\*Always seen quickly.\*\*Doctor Sheena and Dr Kulshrestha have been our doctors for the last 40 years. They are wonderful and professionals with all they do. All the staff are caring and I can get an appointment/phone call or in person at short notice. Thank you so much I really appreciate it.\*\*Dr KULSHRESTHA has been our guardian of health as well as any problems of our lives for the past 28 years. Can see the doctor or nurse same day it self with no waiting at all.I have been a patient for a very long time now had no complains and staff is very helpful.\*\*I always get a prompt attention.\*\*Because they kind and they always show sympathy & niceness. They listen to the problems you have and do their upmost best to solve ir for you.\*\*Quick appointment, thorough and very helpful deals with every issue/ needed treating etc. & gives best advice, point you to the right direction if needs be. Dr Sheena goes honestly above & beyond.\*\*Reception helpful they phonedthe hospital for me. The doctors and nurse are very helpful, they saw my wife on the same day.**

are satisfied with service & care the surgery provide. Keep it up & do everything much better all the times to deliver high quality of care for patients satisfaction. Treat patients with dignity.Please send timing leaflet to