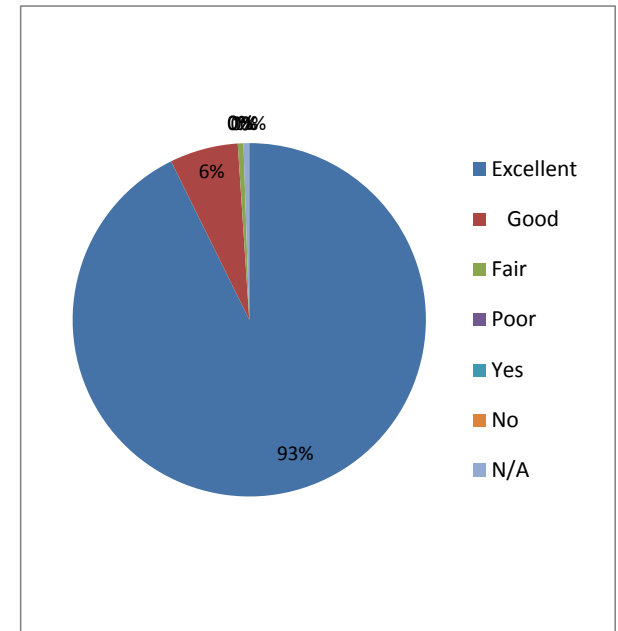


Period: Augu, Sep, Oct 2018
 No. of Surveys: 123

In-House Patient Survey RESULTS & ACTION

	Excellent	Good	Fair	Poor	Yes	No	N/A	Total
Total Questions	178	12	1	0	0	0	1	191
Range & Quality of the Services	29	3	0	0	0	0	0	32
Urgent Appointments	31	0	0	0	0	0	1	31
Efficiency	30	2	0	0	0	0	0	32
Booking Appointments	32	0	0	0	0	0	0	32
Services Offered	31	1	0	0	0	0	0	32
Treatment Provided [Nurse]	29	3	0	0	0	0	0	32
Reception Service	30	1	0	0	0	0	1	31
Treatment Provided [GP]	29	2	1	0	0	0	0	32



Comments, Feedback & Actions:

*Happy With The Service**Good service & Excellent Staff** I am Happy Here** Dr K was patience & listened to my concern**They treat me well & I am happy with them**Always good & long life to doctor. He is one of the Best**Very good doctors always look after the patients. Nurse is very good. Very polite & receptionists are excellent**As I have recorded excellent to each of the questions I have no problems when visiting the practice. Dr Sheena & Nurse are particularly helpful. However the staff are excellent. The nurse gives great injections.**Very happy with Service been at the surgery for over 10 years. The nurse is exceptional.**I have no problem with this service & all the GP, staff are very polite.**I am happy with it**Dr S has been my GP with my flair up of A. She supported me, checked me and kept me posted with my results. Excellent.**Good listening & give best treatment.**Explain every thing & treat well**Dr is most wonderful human being and he always advise good for me. With docto's advise I pack up smoking and drinking**I am very grateful for the prompt service as a mum of 3 children things can get hectic eith appointments. Staff always help>**Very good service and everything Excellent. I am happy for all staff including nurse.**