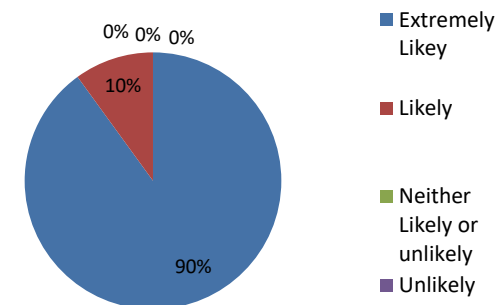


Period: August 2026

No. of Surveys: 20

Friends & Family Survey RESULTS & ACTION Dr KULSHRESTHA's Practice

	Extremely Likey	Likely	Neither Likely or unlikely	Unlikely	Extremely unlikely	Don't Know	Total
Total	18	2	0	0	0		20
Extremely Likey	18	0	0	0	0	0	
Likely	0	2	0	0	0	0	
Neither Likely or unlikely	0	0	0	0	0	0	
Unlikely	0	0	0	0	0	0	
Extremely unlikely	0	0	0	0	0	0	
Don't Know	0	0	0	0	0	0	



Comments, Feedback & Actions:

****Likely****. I would recommend as I have been with this GP Practice for 27years and not had any issues. They have always been helpful and convenient when booking an appointment. There is a relatively short waiting time and friendly staff. Always found the attentive and will listen and act upon it. The staff look after you, help you with your treatment. Always helpful. Very welcoming, no long waiting time, very understanding, and willing to listen. Always when I call I will get an appointment. Very helpful and understanding. I have been coming to the surgery for many years and have been very happy with the service I get from Doctors to Receptionist and Manager. It is a very lovely and friendly practice to be a part of. I have been a patient here for over 13 years with my family and I always felt heard and listened too with any health concerns I have with care and dignity. Everyone in this surgery ever so kind and helpful. I never had any problem or any issue with anyone. This surgery staff, doctors, HCA, Nurse, Manager all of them are the best. Best Surgery in Birmingham. Excellent Staff and Excellent Service. Everyone in this surgery is very good and always treat with respect. Really recommend this Surgery to anyone as I have been here for many years and I always get treated with respect and care. All the staff is highly professional and amazing what they do. All the staff is very good and GPs are excellent. Very kind staff always help. Always have best experience with this surgery, either F-F or telephone. I come in today HCA was fantastic. She help me with the App and explain my results. Doctor is excellent. I would never ever change this surgery. Never had any issue ewith any of the staff. Would recommend this surgery to everyone. Reception staff and HCA are very kind. They always help and HCA always explain everything nicely. Very helpful staff and doctors are really good. Excellent Service everytime I Visit.

are satisfied with service & care the surgery provide. Keep it up & do everything much better all the times to deliver high quality of care for patients satisfaction. Treat patients with dignity. Please send timing leaflet to