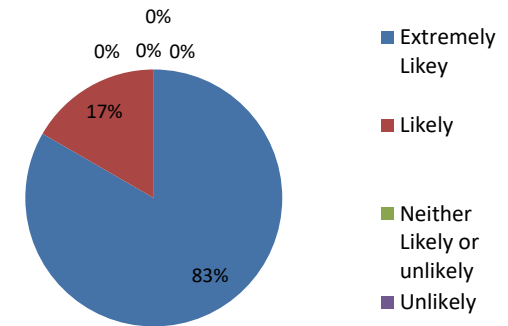


Period: May 2026
No. of Surveys: 18

Friends & Family Survey RESULTS & ACTION Dr KULSHRESTHA's Practice

	Extremely Likey	Likely	Neither Likely or unlikely	Unlikely	Extremely unlikely	Don't Know	Total
Total	15	3	0	0	0	0	18
Extremely Likey	15	0	0	0	0	0	
Likely	0	3	0	0	0	0	
Neither Likely or unlikely	0	0	0	0	0	0	
Unlikely	0	0	0	0	0	0	
Extremely unlikely	0	0	0	0	0	0	
Don't Know	0	0	0	0	0	0	



Comments, Feedback & Actions:

**** Likerly**:**Drs talk very nicely.**I do feel supported and getting an appointment ius a easy process.**I have been with this practice for a while now and get appointments easily.** ** Friendly Staff, quick response to queries. Aopointments available quick. referrals ability to see own doctor.**Receptionist is always helpful and polite. Doictors here care about their patients and ask the right questions and offer great advice. They always take you to the specialist if they are worried.**Been with my doctors for years and always helpful in any way.**The GPO practice is very friendly and helpful with minimal waiting times to see a doctor or nurse.**Very welcoming. I feel I am always listened too. Dr Sheena is a fantastuc doctor who shows empathy. Reception ladies are lovely and polite.**Very good doctors and staff as well. Explain things very well, give time to patients. Easy to get appointment as well.**Appointment availability, Understanding + care, Customer service full co-operated.**Phone calls are answered promptly. Have always got an appointment within in the same week/within a few days-3-. Staff always friendly & helpful.**Very helpful, always giving great advce.**Like always looked after very well and treated as and when required without any delay. Felt always welcome and safe.**We are with this practice since 2001. The doctors and the staff extremely helpful and we always feel safe in their hands.** I have been a patient at the surgery for many years. Very happy with care given and also with all staff.**I am happy for the good service and quick appointments.**Get good behaviour of all staff members. Specially GPs.**Very good quality health service at this surgery. Wonderful receptionists and nurse. Doctors listen to health problems with consideration and care.****

are satisfied with service & care the surgery provide. Keep it up & do everything much better all the times to deliver high quality of care for patients satisfaction. Treat patients with dignity.Please send timing leaflet to