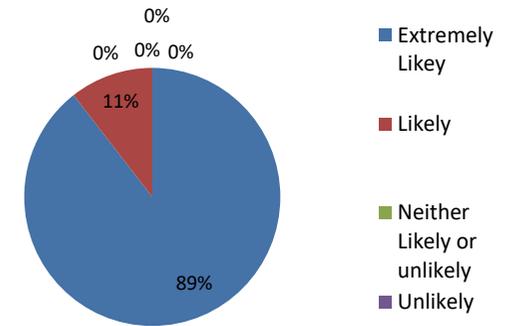


**Period:February 2026**  
**No. of Surveys: 19**

**Friends & Family Survey RESULTS & ACTION Dr KULSHRESTHA's Practice**

	Extremely Likey	Likely	Neither Likely or unlikely	Unlikely	Extremely unlikely	Don't Know	Total
<b>Total</b>	17	2	0	0	0	0	19
<b>Extremely Likey</b>	17	0	0	0	0	0	
<b>Likely</b>	2	2	0	0	0	0	
<b>Neither Likely or unlikely</b>	0	0	0	0	0	0	
<b>Unlikely</b>	0	0	0	0	0	0	
<b>Extremely unlikely</b>	0	0	0	0	0	0	
<b>Don't Know</b>	0	0	0	0	0	0	



**Comments, Feedback & Actions:**

**\*\* The service is friendly and professional. Appointments are usually made in a timely manner.\*\*This GP practice is very family friendly, are able to help when unwell and need medication, I would recommend family/friends here.\*\* \*\* Provide excellent service, Reception girls are best at their job.\*\*Because get an appointment when need to see GP.\*\*Always fit me in to see GP, when, need urgent appointment. The surgery is best.\*\*Reception staff is amazing. Treat all the patients with respect and provide the best care. Highly recommend this surgery to everyone.\*\*Doctor is amazing. She always listen and treat very well.\*\*My GP always goes above and beyond. I have always been treated with care and given appointments when needed. I would definatly recommend Summerfield Practice ( Dr Sheena) to all friends and family\*\*For a elderly person they takes such care by making us arrange all blood counts on time even our vaccinations they remind us to come and take it. This is really goodGP wouldwould recommend to all.\*\*They always go above and beyond to take well care for us the patients. Not only doctors but receptionist does a good job, arranging appointments. I have always felt there is no other GP than this.\*\*Because can get appointment quickly. The doctor gives good treatment.\*\*I have been to this practice for 17 years and I have always felt listened too and my concerns taken seriously. Staff very attentive and friendly.\*\*Friendly Customer services. Welcoming and kind receptionist.\*\*Always helpful, friendly, and always try to accomodate your needs.\*\*Everyone really good and politte. Best surgery I ever got registered.\*\*Because all staff so caring and respect. Doctors are really amazing and give the best care>88Receptionists girls are so good and always help.\*\*Been with this practice over 10 years and never had any complaint. All the staff is so amazing and provide care and treatment.\*\*I am very happy with all the services we get here. Get easy appointment for GP.\*\*Very happy here, because I get to see GP when I need to. All services are good here.\*\***

are satisfied with service & care the surgery provide. Keep it up & do everything much better all the times to deliver high quality of care for patients satisfaction. Treat patients with dignity.Please send timing leaflet to