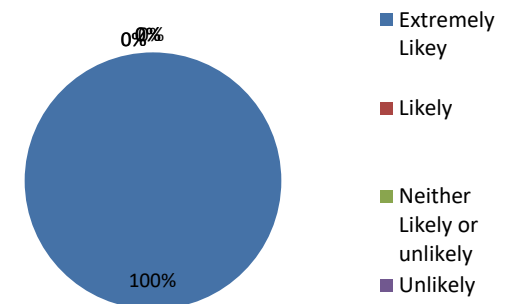


Period: January 2026
No. of Surveys: 24

Friends & Family Survey RESULTS & ACTION Dr KULSHRESTHA's Practice

	Extremely Likely	Likely	Neither Likely or unlikely	Unlikely	Extremely unlikely	Don't Know	Total
Total	24	0	0	0	0	0	24
Extremely Likey	24	0	0	0	0	0	
Likely	0	0	0	0	0	0	
Neither Likely or unlikely	0	0	0	0	0	0	
Unlikely	0	0	0	0	0	0	
Extremely unlikely	0	0	0	0	0	0	
Don't Know	0	0	0	0	0	0	



Comments, Feedback & Actions:

**** Best surgery, because always get listened and GPs never rush, give the best treatment. ** This is the best surgery, Everyone very good and kind. Always help. ** Everyone really kind in this surgery. Can't thank enough to everyone to provide best care ** Very good service. ** I am very happy with the service provided. ** The service is very good, all the staff are very helpful and respectful. Appointment times are very good and is quite quick. ** I have been with this surgery for many years. I am very happy with all staff and the service they provide for me. ** I really like my surgery because when I make an appointment f-f or telephone, always get it and always get best care from GPs and reception staff. ** I always respect them, because they give me very polite overall. Excellent GP surgery Team. ** I have been with this practice for 37 years. I would not change it. The reception Kully and other lady listen, work hard - absolutely professional ** Dr Sheena is a great asset. The Overall brilliant Team Work. ** Always get seen by GP in emergency cases. GP Practice offers alternative when appointment available. GP practice refers to pharmacist of patient Choice. ** I have always been registered at this GP surgery and have no complaints. Always provide an appointment when needed and excellent customer service (especially from Dr Sheena and long standing receptionist). ** Easy to get appointment and quick. Very helpful staff and doctors. ** I have always been made part of any treatment process and matters are always sympathetically and professionally listened to, with prompt referral to secondary care when needed (patient of 36 years). ** All staff treat me with respect and treat me very well. Maria and Kully very good girls and good at their jobs. Doctors and nurse very good and treat me very well. Very happy with all the staff - 88 have been with this surgery for many years. All staff is excellent and always treat me with respect. Dr Sheena is amazing doctor. ** Always able to get an appointment at a suitable time and the staff are very friendly. ** The doctors are extremely knowledgeable. Very approachable. Takes care of our physical needs. We have been here with this surgery for the past 30 years. ** The doctor listen to complaints and has given sound advice and treatments. Aware of referring to support Services and orders appropriate investigation. ** The care I receive from this GP practice is excellent. I always feel listened and supported. ** Over 20 years with this practice and they've always provided great care. The doctors and staff are kind, professional, and genuinely listen. ** Everything is ok. I am happy. GPs treat me well and happy with treatment. ** I get all facilities full/full and 10/10 star. My family is here and happy. ** The time I joined we are very happy. GPs listen, check and give medicines in time. Dr Sheena is very kind. We have no problem. Practice manager is very kind. Receptionist is very, very kind. ****

are satisfied with service & care the surgery provide. Keep it up & do everything much better all the times to deliver high quality of care for patients satisfaction. Treat patients with dignity. Please send timing leaflet to