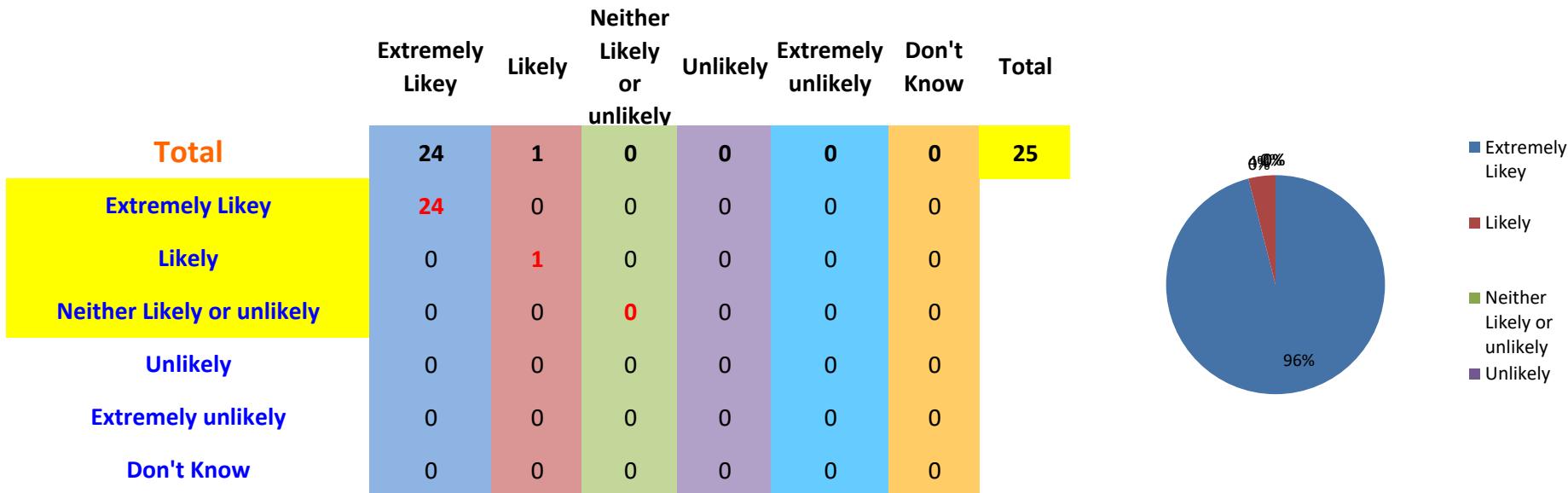


Period: December 2025

No. of Surveys: 25

### Friends & Family Survey RESULTS & ACTION Dr KULSHRESTHA's Practice



### Comments, Feedback & Actions:

\*\*Likely\*\* Downtide would be the availability as you can only call with a certain hours\*\*\*Very Kind asmin, she speaks very polite and helped me to see the GP. Excellent Service\*\* everytime I come, they always welcome with smile and treat with respect. Reception girls are very good at the job.\*\*Never had my complaint, always get best service.\*\*Would recommend to anyone as this surgery always treat you best. All the staff is excellent at their jobs.\*\*Best Surgery as always get to see GP.\*All staff is very good and Professional.\*\* Best surgery as they always provide best service to their patients.\*\*GP is very good, listen and treat well. Reception girls are very good at their job.\*\*Never had any problem, best surgery.\*\*Never had any complaint, excellent staff.\*\*This surgery is best in town, never had any problem. Doctors are amazing and treat very well.\*\*Get to GP when needed, Reception staff is excellent.\*\*Everyone so good in this surgery, Good service.\*\*We all really love your service. Thank you so much everything.\*\*Everyone is friendly. Always available when needed. Never feel I am a problemNothing too much trouble.\*\*Been with this GP since 1980's and have not had problems with Appointments.\*\*Helpfull at all times when contacting GP Practice.\*\*I am satisfied with my doctors. I have good treatment from GPs and I am Patient here from very long time. I am happy here.\*\*Everything good, no problem. Treatment is good.\*\*Easy to get appointment and the staff is very helpful. The service getting from GPs is fantastic.\*\*I have been with this practice for many years, can-not fault it in any way and 10/10 for everything.\*\*Taken care during appointment. Good service. The receptionist very helpful.\*\*Always helpful & friendly Service.. The Receptionists are wonderful, professional by their approach with a smile, caring and concerned. The nurse is great and understanding.\*\*Staff always approachable and caring never feel rushed.\*\*

are satisfied with service & care the surgery provide. Keep it up & do everything much better all the times to deliver high quality of care for patients satisfaction. Treat patients with dignity. Please send timing leaflet to