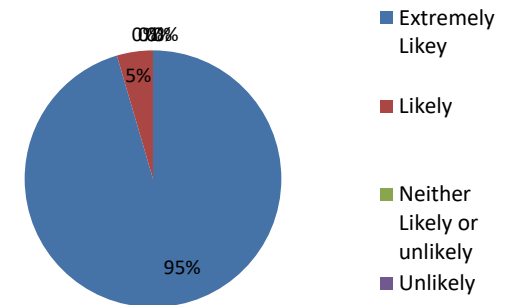


Period: November 2025
No. of Surveys: 22

Friends & Family Survey RESULTS & ACTION Dr KULSHRESTHA's Practice

	Extremely Likely	Likely	Neither Likely or unlikely	Unlikely	Extremely unlikely	Don't Know	Total
Total	21	1	0	0	0	0	22
Extremely Likey	21	0	0	0	0	0	
Likely	0	1	0	0	0	0	
Neither Likely or unlikely	0	0	0	0	0	0	
Unlikely	0	0	0	0	0	0	
Extremely unlikely	0	0	0	0	0	0	
Don't Know	0	0	0	0	0	0	



Comments, Feedback & Actions:

****Likely** Have been registered here since birth. Always greeted by reception staff and always willing to help. Dr Sheena takes her time and is very helpful.****Friendly staff, good appointment availability.** Been with the same GP for 22 years of my life and I would not leave. Always ready to listen to problems, appointments are given whether you can wait or it is an emergency. The best GP ever!!**Because they always do their best to give an appointment within 48 hours of a phone call.**Friendly, can always get an appointment. Amazing team.**Very helpful staff, always smiling and ready to help. Appointments always available.**The student doctor looked after our son was nice. She thoroughly examined. We are happy with the GP as always. Keep the Good work up. Thanks for everything.**Efficient and friendly receptionist/HCA.. Always willing to help. Quick and easy appointment booking +doctor availability. Improved nurse service. Very attentive and efficient doctor in term of advice + guidance.**Reception staff Kuli is very welcoming. She listen to what the patient needs - never felt unheard or dismissed. Dr Sheena is brilliant too. She is sympathetic and listen to the issue.. This really help mentally.**Good & helpful staff. Sees on time get my medication in time.**Very good understanding and good listner, also you can get an early appointments.**Always pleasant & helpful>**88Been with my surgery since I was literally born and the best their is without a doubt in every aspect.**I am always bheen seen by the doctor on time. All the staff including doctor, nurse and receptionist are very caring and helpful. I can-not get good care and treatment anywhere else. Happy with services they provide me. Thanks.**Because they are reliable, kind and caring. They taqke job sensibly including Dr. & Receptionist. I have been with them for as long as I can remember and I could not see myself going elsewhere.**Family friendly practice have taken care of me and my family for 20 years +.** The doctors are absolutely brilliant . Always try and see you.**Dr Sheena is always present to see her patients. Her staff on the receptionh very welcoming.**Family doctor always assess the situation and make sure treated fairly. Receptionist always polite and helpful.**Friendly staff/receptionist. AQLways get quick appointments Excellent doctors - always care for your needs.**Always helpful, friendly. Always thinks about your feelings. Always point your needs first, no matter what.**I am very happy with my GP, nurse, reception. They are very good. Good listner, good advice, see on time wheneverr we need. Appointment they give all the time.**

are satisfied with service & care the surgery provide. Keep it up & do everything much better all the times to deliver high quality of care for patients satisfaction. Treat patients with dignity.Please send timing leaflet to