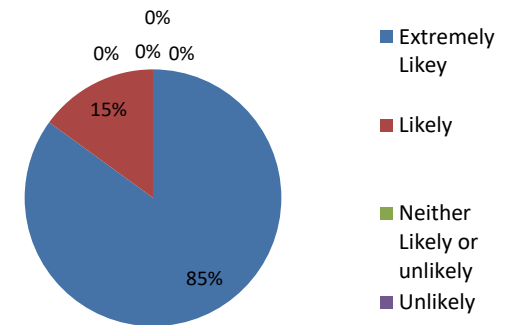


Period:September 2025
No. of Surveys: 20

Friends & Family Survey RESULTS & ACTION Dr KULSHRESTHA's Practice

	Extremely Likey	Likely	Neither Likely or unlikely	Unlikely	Extremely unlikely	Don't Know	Total
Total	17	3	0	0	0	0	20
Extremely Likey	17	0	0	0	0	0	
Likely	0	3	0	0	0	0	
Neither Likely or unlikely	0	0	0	0	0	0	
Unlikely	0	0	0	0	0	0	
Extremely unlikely	0	0	0	0	0	0	
Don't Know	0	0	0	0	0	0	



Comments, Feedback & Actions:

****Likely**Really good with appointments and repeat prescriptions.**Likely but sometimes wait times are too long.**Get appointments at reasonal times, Fast Acting and friendly staff..****Always there, treatment is quickly. Ladies at reception always willing to help.**Staff always help, very kind and professional girls.**I have always been able to obtain a suitable appointment resulting in timely care. All staff are professional and compassionate. When required, I am promptly reffered to secondary care.**Because this GP has never let me down.**I have chosen extremly likely because they are truly amazing, and always go above & beyond. The doctors, nurse and even the receptionist are kind, helpful and caring. I always feel supported and listened to. Coudn't have asked for a better team.**Because they are very helpful. We have no problem's and we are very greatful for all that they do.**Because they are very respectful and always help everybody. My doctor very good. I am very happy with my GP.** It is very easy to get appointment to see doctor/nurse. The care here is excellent and the staff very helpful and polite.**Main reason is I have been with this surgery for 50 years and I have always been treated with respect.**All the staff is excellent. They always help very kind.**Maria & Kully are great staff, they always help patients, Excellent Surgery Service. All doctors are amazing.**Very helpful and support in anytime you need help or not feeling fine. Excellent GP.GPs treat us well. I have been in this surgery for 32 years. I am happy**Friendly staff, appointment when needed.**Very good, Listen me. Give me time. Ask me some questions.**I feel the necessary requirements to deal with patients circumstances as I have been qa patient for a long period of time in the surgery area feel the professionalism is a good standard.**Since long time this I am coming Dr Very Good to me and prescribed medicine according to my problem. On phone listen to my problem.**

are satisfied with service & care the surgery provide. Keep it up & do everything much better all the times to deliver high quality of care for patients satisfaction. Treat patients with dignity.Please send timing leaflet to